Acceptance Testing

# Story A-2: Assigned Courier

As the administrator (Bill), I want to be able to see which delivery driver is making which delivery so I can ensure there are no delivery conflicts

## Acceptance Criteria

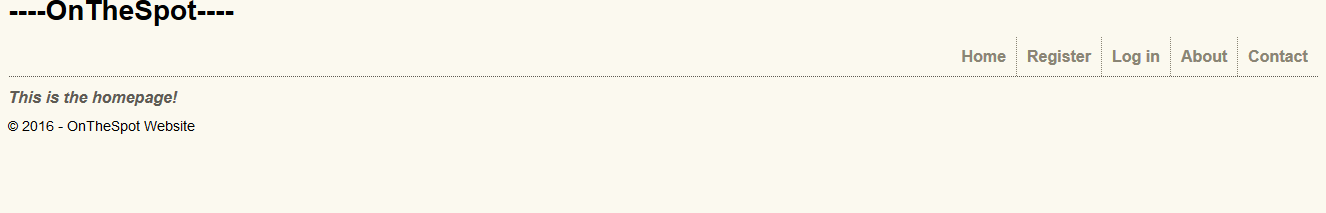
In the Orders tab, there should be a table that lists the order number, delivery driver (courier) and the destination address.

* This information should only be visible to the admin user
* Registered users with a customer or courier account can still view the orders tab, but cannot see assigned driver
* When not logged in, orders should not be visible at all.

## Test 1

When not logged in, orders tab should not be visible.

### Evidence



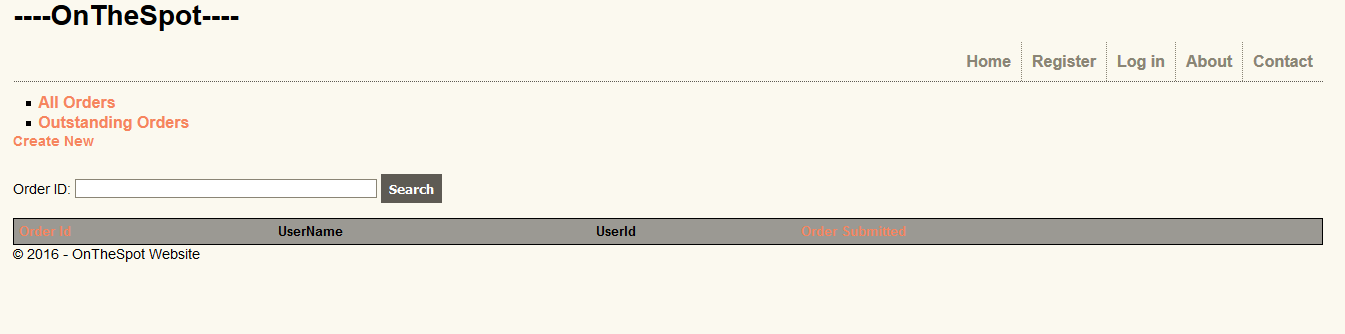
### Result

Pass – website has no current login, and orders tab is missing from the top right menu.

## Test 2

When not logged in, even if someone knows the URL to the orders page (in this case append /Orders), they still will not be able to view any orders details.

### Evidence



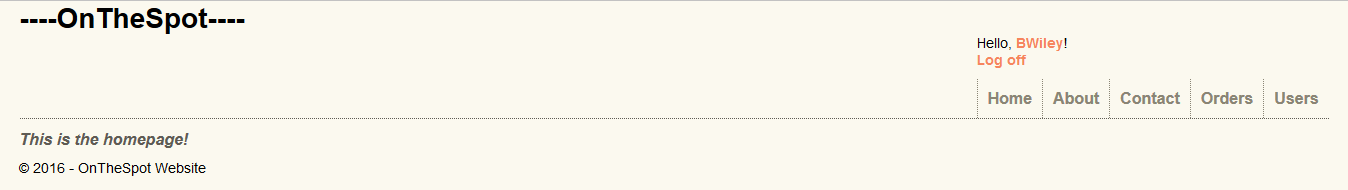
### Result

Pass – manually navigated to /Orders page. Table is not populated with any information despite.

## Test 3

When logged in as the administrator (username: *BWiley*, password: *admin1*), Orders tab is visible.

### Evidence



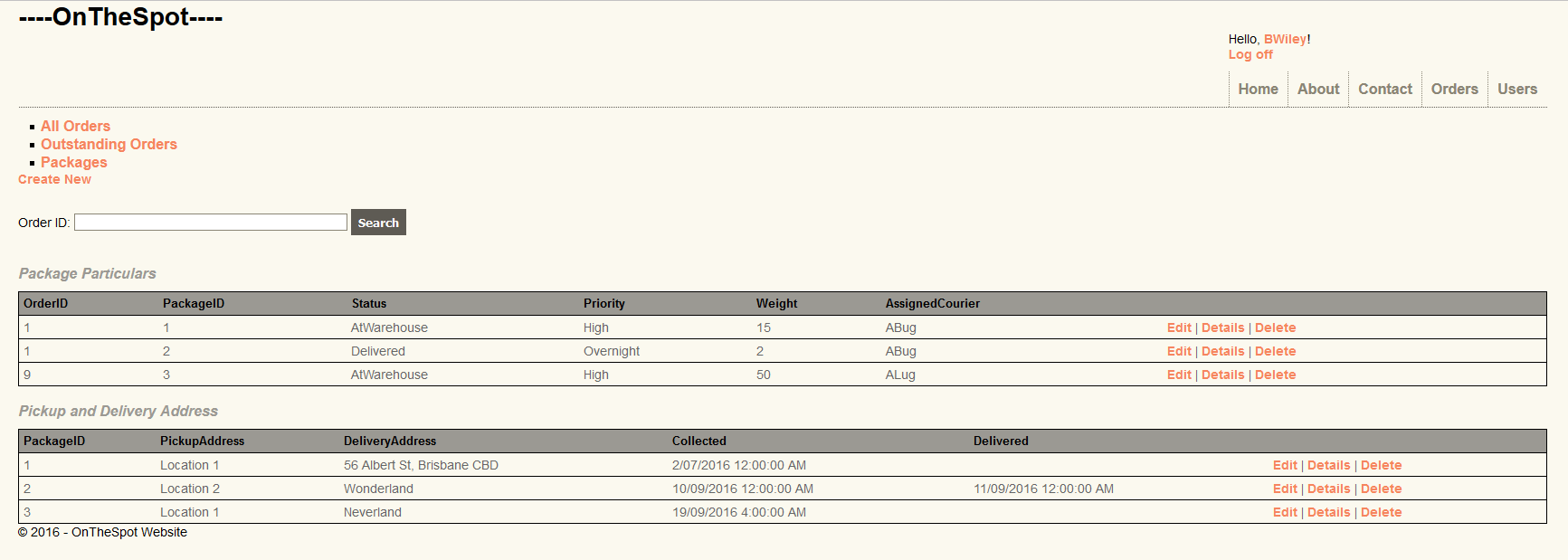
### Result

Pass – Top right shows that BWiley is currently logged in, and Orders tab has appeared in top right menu bar.

## Test 4

When logged in as the administrator (username: *BWiley*, password: *admin1*), admin should be able to view order details containing order number, delivery address, and assigned courier.

### Evidence



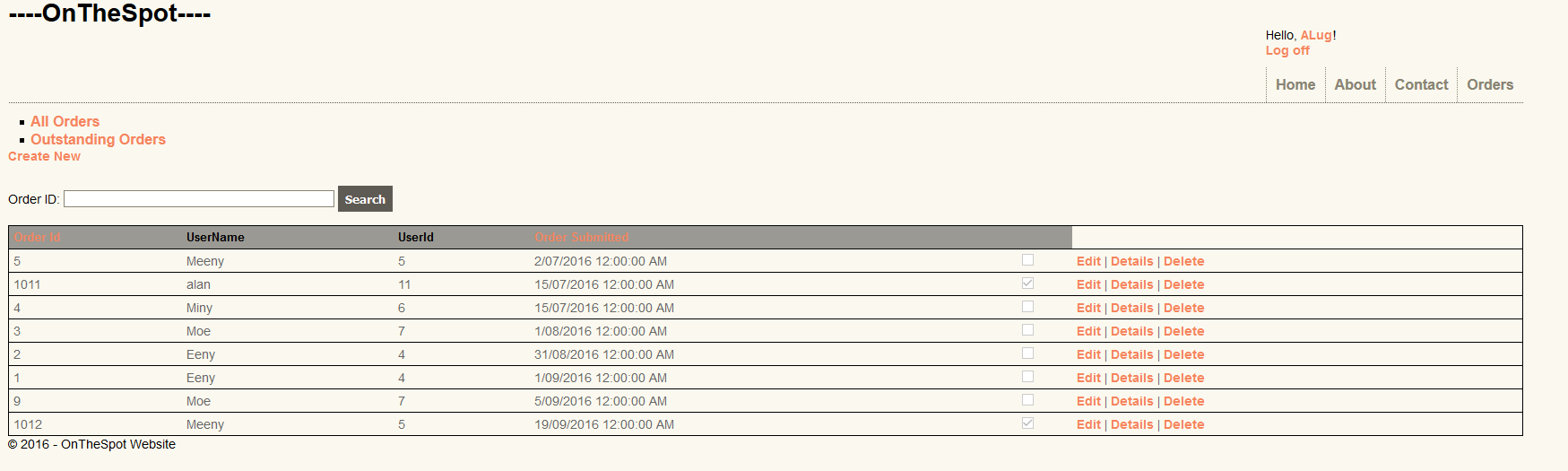
### Result

Pass – Bwiley is logged in, and order/package information also shows the assigned courier, delivery address, as well as other necessary package information. This information is contained under Orders –> Packages

## Test 5

When logged in as a courier driver (ALug or ABug), Orders tab should still be visible but not contain the assigned courier details.

### Evidence



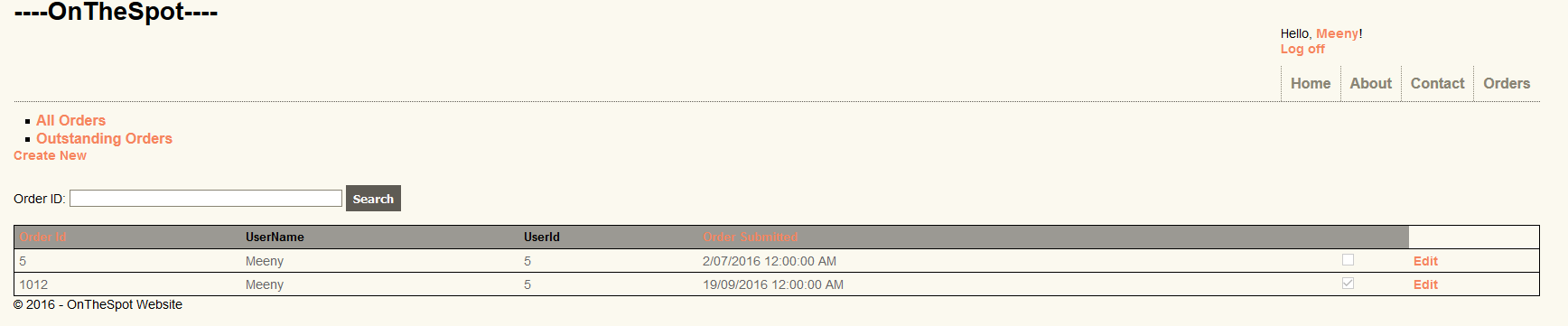
### Result

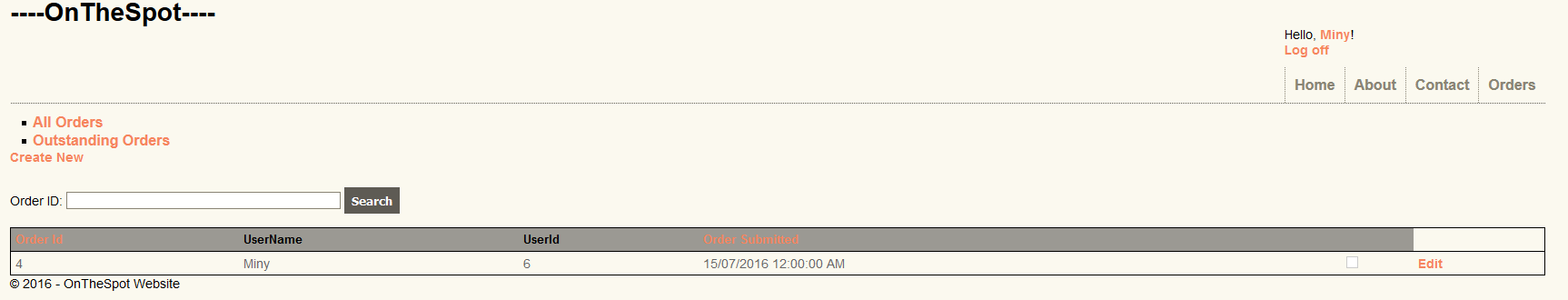
Pass – when both ALug or ABug were logged in, they could select the Orders tab, but could not see the information relating to assigned courier driver or delivery address.

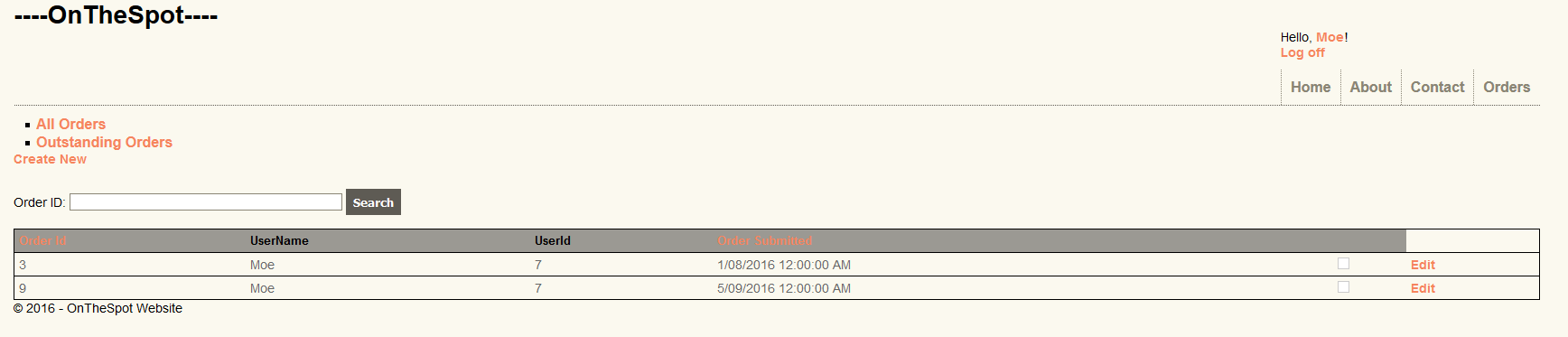
## Test 6

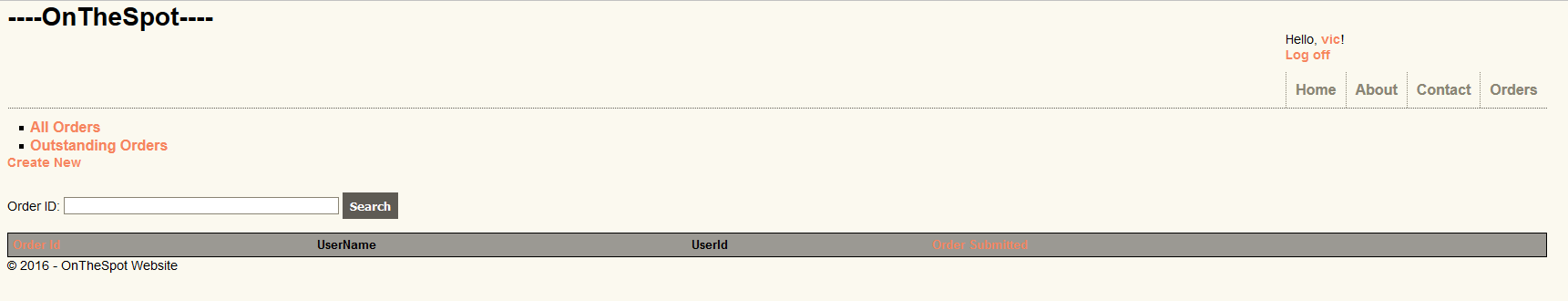
When logged in as a regular customer (e.g. Meeny, Miny, Moe, etc), Orders tab should still be visible but not contain the assigned courier details, and should only be able to see orders that relate to the logged in user.

### Evidence









### Result

Pass – users Meeny, Miny and Moe all had access to an Orders tab, and could only see the information relating to orders that had their username attached (i.e. an order that was placed by them). User Vic had placed no orders, and so had no information in the Orders page, but could still access the page.

## Overall Results

Test 1 – Pass  
Test 2 – Pass  
Test 3 – Pass  
Test 4 – Pass  
Test 5 – Pass  
Test 6 – Pass

All tests have passed for story A2, therefore story A2 has been successfully implemented.

# Story A-1: All Orders

As the administrator (Bill), I want to be able to see any outstanding and current orders so I can ensure the flow of the business remains and customers are satisfied.

## Acceptance Criteria

The login to the administrator account, there should be an orders tab which highlights the current orders and shows the upcoming (outstanding) orders.

## Test 1

When logged in as the administrator, under the Orders tab, there is an outstanding orders menu option.

### Evidence

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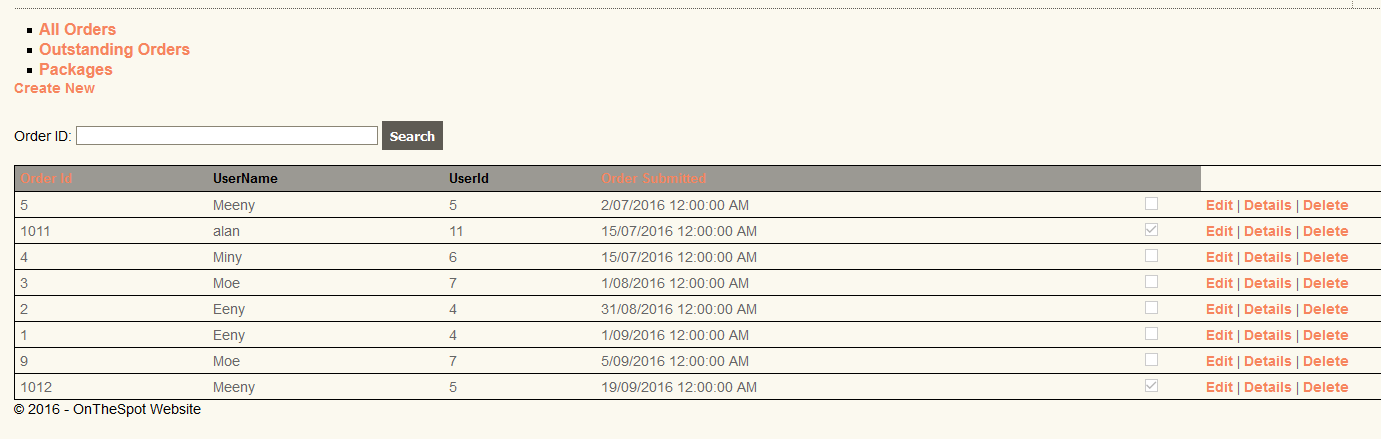
### Result

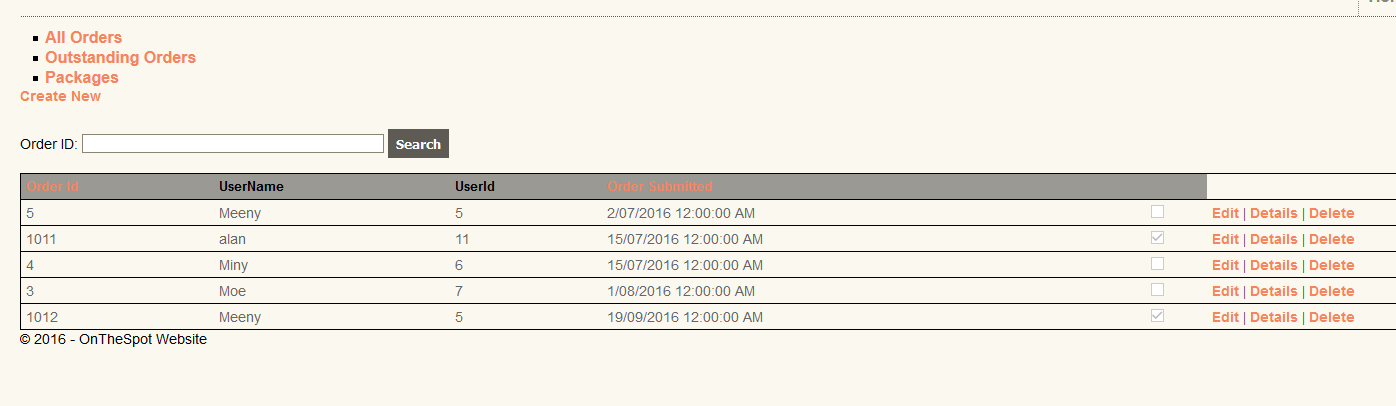
Pass - the administrator account has the above menu options under the Orders tab.

## Test 2

The outstanding orders only shows the order details for orders that do not have their ‘completed’ variable option set to true.

### Evidence





### Result

Pass – the first image shows the ‘All orders’ table – this shows every order currently in the database, including orders that have been marked as completed. The second image shows the ‘Outstanding Orders’ view – this only contains the orders that have not been marked as completed.

## Overall Results

Test 1 – Pass  
Test 2 – Pass

Admin can easily see all orders that have been placed with the company, and can filter so that they only view the outstanding (not marked as completed) orders.

# Story C-3: Order Status

As a customer I want to be able to know the status of my order so I can track my package and plan for the delivery time.

## Acceptance Criteria

There will be a tab for current orders for the client. This is not displayed if you are not logged in.

* Status being: not yet picked up, at warehouse, left warehouse for delivery, and successfully delivered. The associated timestamps should also be displayed for each step of the journey.

## Test 1

Orders tab is not visible if not logged in.

### Result

Pass – was confirmed in Story A-2 Test 1 and Test 2 that if no one was logged in, the orders tab was not visible.

## Test 2

Orders tab is visible when a customer account is logged in.

### Result

Pass – was confirmed in Story A-2 Test 6 that a customer account, when logged in, could access the Orders tab, and could only see information relating to their orders.

## Test 3

Within the Orders tab, customers should see the status of their package with corresponding timestamps.

### Evidence

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### Result

Fail – customers can currently only see the time that they submitted their order and the corresponding Order ID. Only the admin user can see all details relating to package status – including status, and timestamps for package collection and delivery.

## Overall Results

Test 1 – Pass  
Test 2 – Pass  
Test 3 – Fail

Customer accounts cannot see the status of their package – only admin account currently has access to this information. Minor changes need to be made to the code to allow customer accounts as well as admin account to view the package details.

# Story C-4: Pick-Up Request

As a customer I want to be able to request a pick-up in case I or the recipient is not available at delivery

## Acceptance Criteria

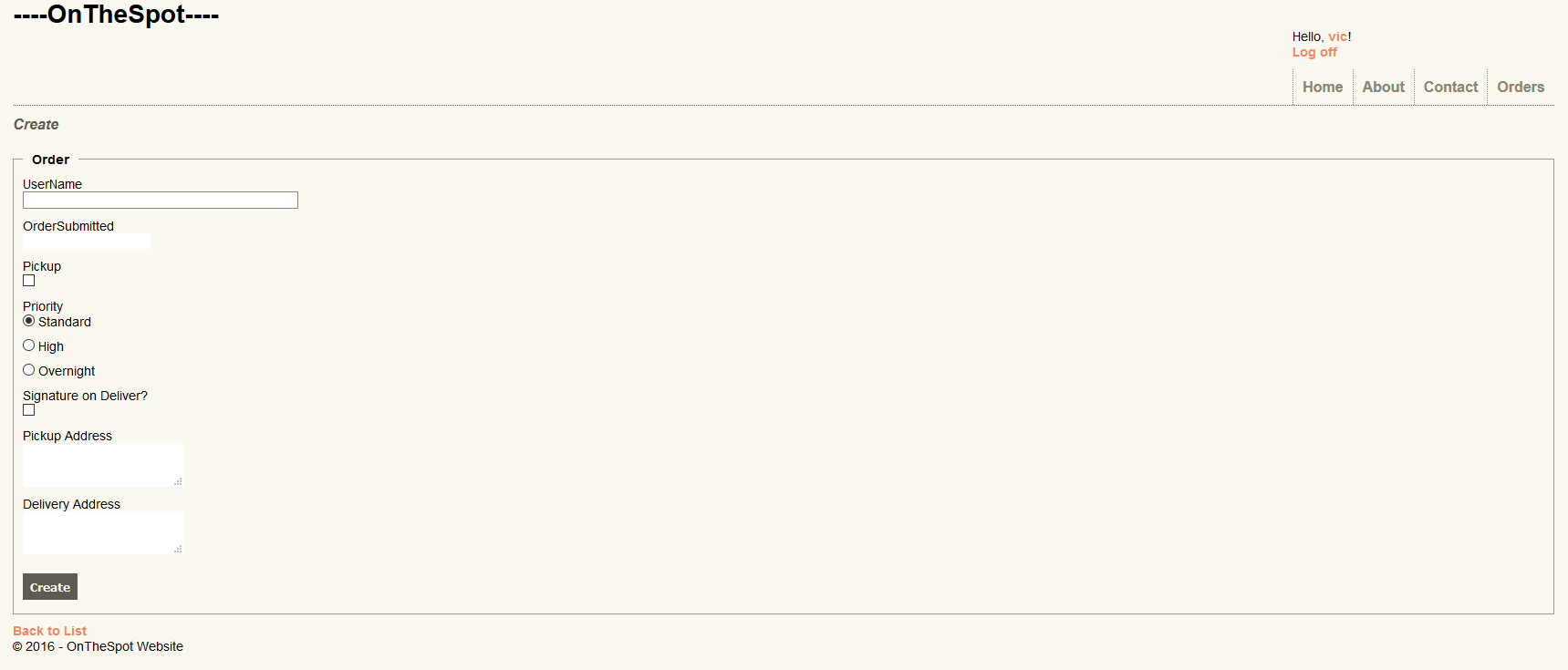
On the order form, there will be an option for pickup from the warehouse, which will cost less than a full courier service.

## Test 1

Customer user can access an order form.

### Evidence





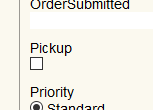
### Result

Pass – under the Orders tab, any customer user account can select ‘Create New’. This redirects them to the order form.

## Test 2

Order form has an option to select pickup from warehouse.

### Evidence



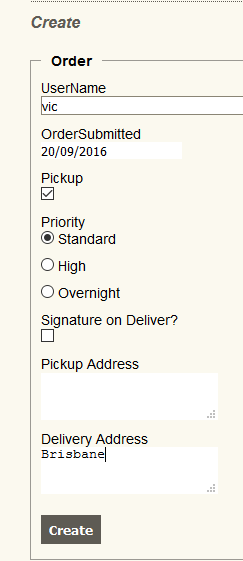
### Result

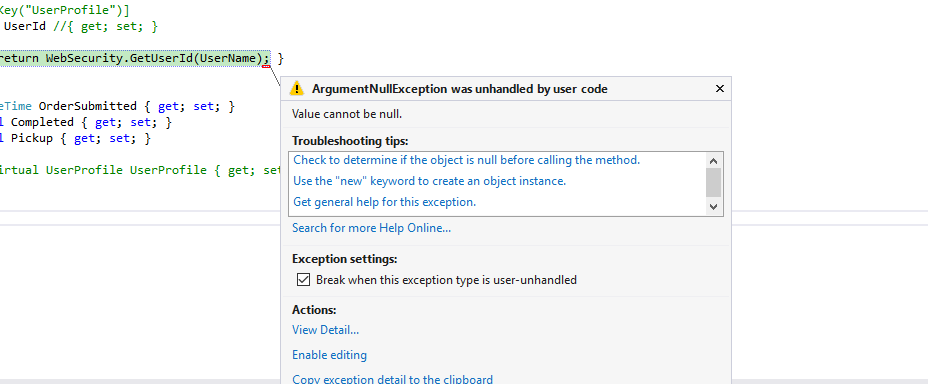
Pass – Pickup checkbox can be selected or deselected to indicate whether they would like to collect the package from the warehouse. The label is currently a little ambiguous so could benefit from an update to something such as ‘Pickup package from warehouse?’. Also, if this option is selected the Pickup Address textarea does not disappear or prefill with the warehouse address. The field is not compulsory so the user can leave it blank, but also leads to some ambiguity.

## Test 3

User can submit an order request with their pickup option.

### Evidence





### Result

Fail – user can fill out the form, but cannot submit the order. When create is selected, a null exception error is thrown. Root cause is still being looked into.

## Overall Results

Test 1 – Pass  
Test 2 – Pass – needs refinement  
Test 3 – Fail

This story has the basic implementation and user interface in place, but currently form does not submit data to the database.

# Story C-5: Order Form

As a customer I want to be able to place a delivery order online so that I can place an order for delivery or pickup whenever I want to do so.

## Acceptance Criteria

Be able to place an order via order form on the website.

## Test 1

A logged in customer can view the Orders tab and subsequent order form

### Result

Pass – confirmed in story C-4 Test 1, a customer can create a new order and can fill out basic fields relating to pick up and destination address, as well as delivery priority.

## Test 2

New order is submitted and can be viewed by the submitting customer as well as admin user.

### Result

Fail – as seen in story C-4 Test 3, the user can fill out the form but cannot submit – the program currently throws an exception and cause is being investigated.

## Overall Result

Test 1 – Pass  
Test 2 – Fail

A logged in customer can view and enter details into an order submission form, but cannot currently submit the order for processing. Code needs further development, but user interface is in place.